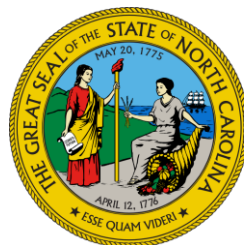




The North Carolina System of Care Network

Self-Assessment Rating Findings



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Mental Health,
Developmental Disabilities
and Substance Abuse Services



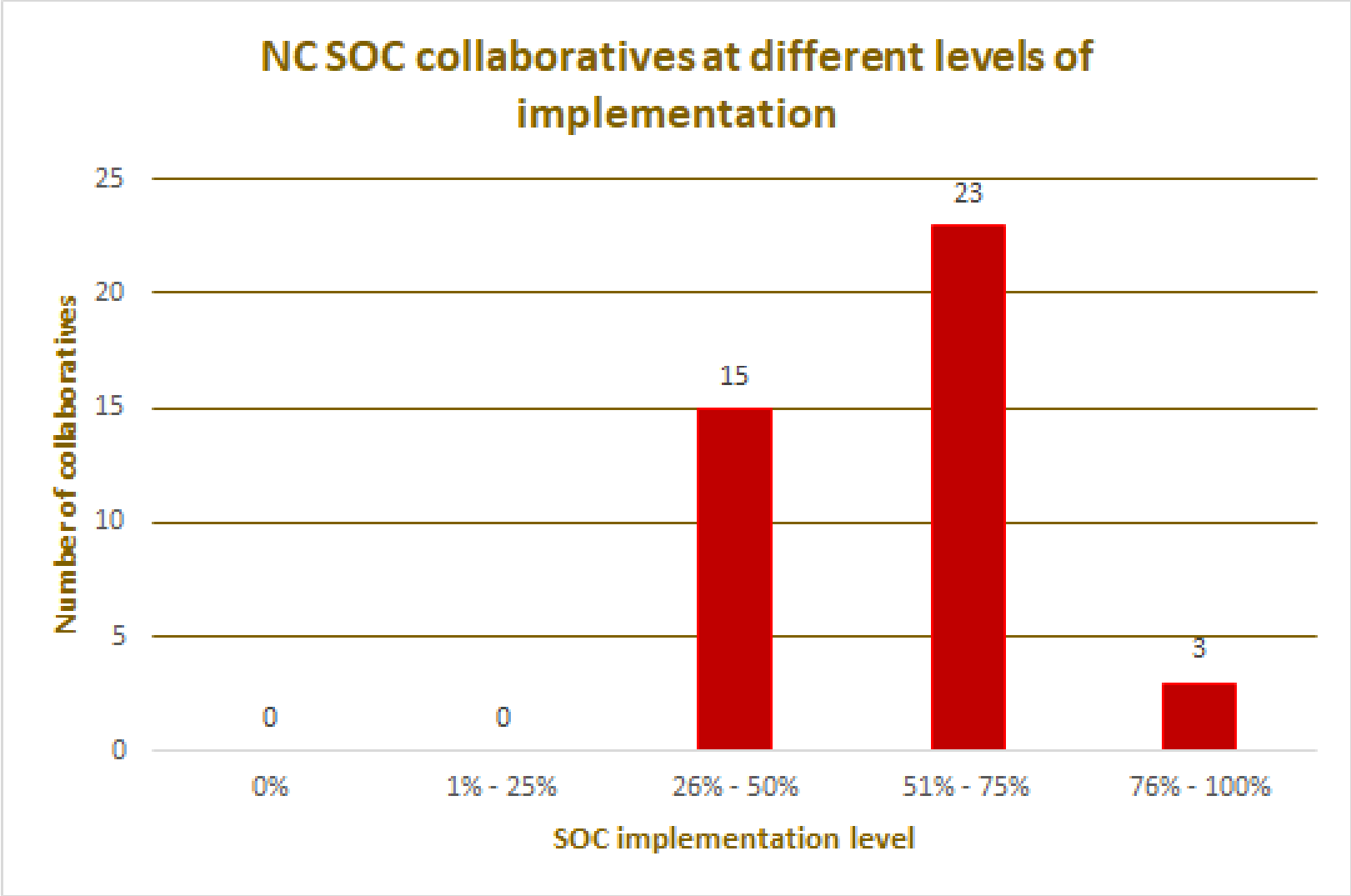
NORTH CAROLINA
System of Care

Purpose: A Quick Snapshot

- This self assessment was used to hear from the family leads and coordinators about where they think / feel that their local System of Care is now.
- It provides information and documentation to support upcoming technical assistance



System of Care Implementation



- 41 of 69 System of Care ratings returned
- 59% response rate
- More than half the have >50% implementation of the SOC



Level of SOC Implementation



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System of Care



Level 5—Extensive Implementation

Level 4—Substantial Implementation

Level 3—Moderate Implementation

Level 2—Some Implementation

Level 1—No Implementation

State aggregate:

**57% are thought to be
at level 4 implementation**

Source: Georgetown Toolkit for expanding the System of Care Approach



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Substantial Implementation

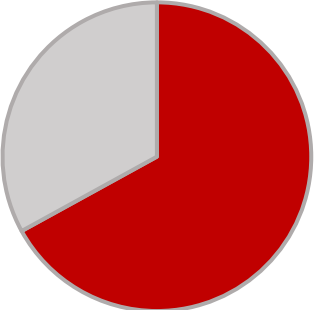
According to the ratings,

- Overall System of Care Implementation is at 57%
- Each of the 5 domain are also rated at substantial implementation
 - Strategic Planning
 - System of Care Philosophy
 - Services and supports
 - SOC Infrastructure
 - Commitment to the SOC Approach



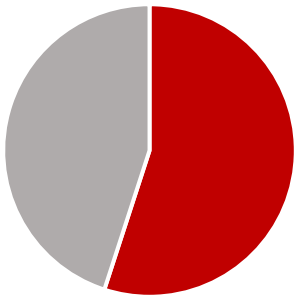
Five Domains of the SOC

Strategic
Plan



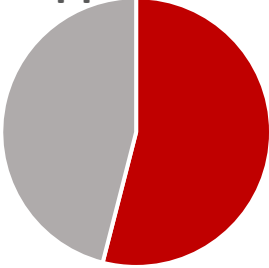
67%

Philosophy



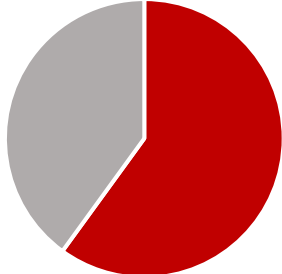
55%

Services
&
Supports



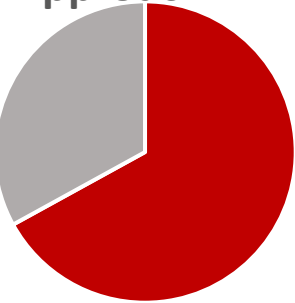
54%

SOC
Infrastructu
re



60%

Commitme
nt to the
SOC
Approach



67%



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System of Care

Areas that showed Extensive Implementation

- ✓ A strategic plan exists and is used to guide SOC implementation
- ✓ The SOC principles and values are fully implemented
- ✓ Services and supports provided by the SOC are extensively available
- ✓ The SOC infrastructure is fully implemented
- ✓ There is a high level of commitment by key partner organizations

Extensive Implementation Highlight

Commitment From the Mental Health System, Child Welfare System, Juvenile Justice System, Behavioral Health Managed Care Organizations



These areas showed Implementation Challenges

- A strategic plan exists and is used to guide SOC implementation
- The SOC principles and values are fully implemented
- Services and supports provided by the SOC are extensively available
- The SOC infrastructure is fully implemented
- There is a high level of commitment by key partner organizations

Possible Next Steps

- Provide ongoing training, technical assistance, coaching, and workforce development on the SOC philosophy and approach to support expansion of the SOC approach.
- Provide the Intercultural Development Inventory to improve cultural competence within the NCSOC
- Self-assessment Assessment ratings completed for each System of Care in the Network

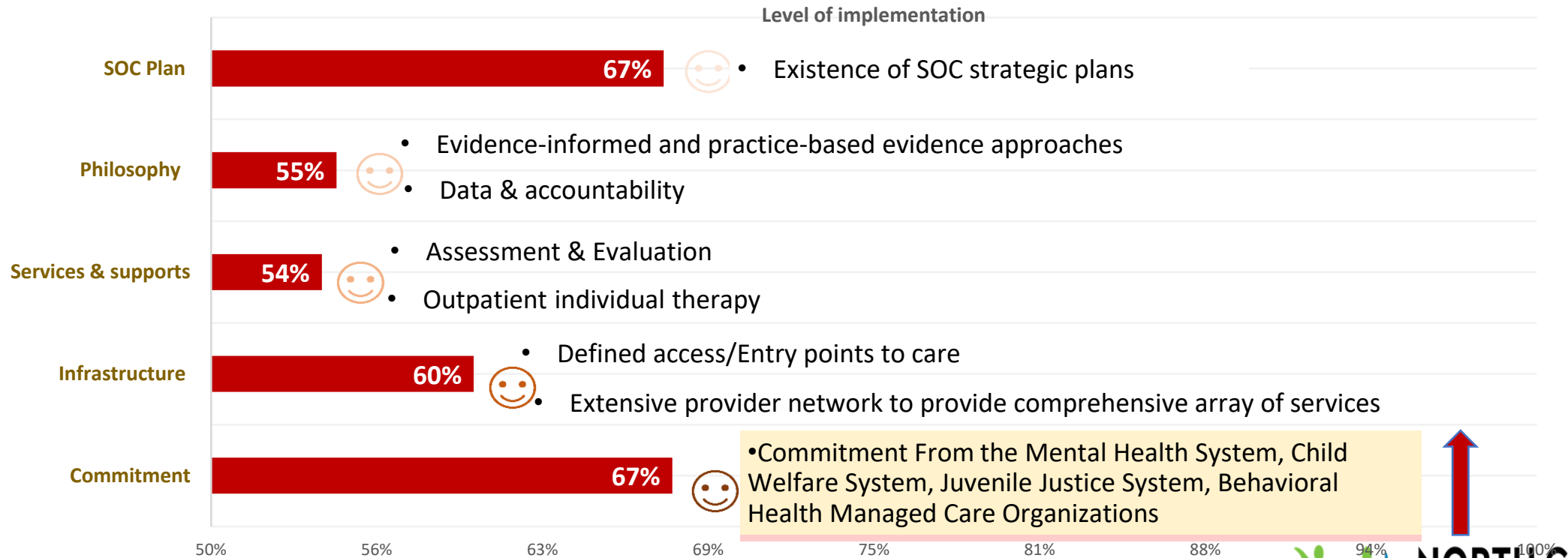


SOC Implementation Contributions

• The present

• Some gains

• The future



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Gaps in the SOC Implementation

