



Crisis Services Update

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Crisis Services Updates

- **Community BH Paramedicine Pilot Program**
- **Psychiatric Advanced Directives (PADs)**
- **Crisis Solutions Coalition Meeting Spring 2018**

Behavioral Health Urgent Care (BHUC)

- **Alternative site for person age 4 and up experiencing a crisis for behavioral health, substance use or IDD**
 - **Triage**
 - **Assessment (psychosocial, nursing, substance use etc.)**
 - **Intervention**
 - **Referrals – as needed to FBC, out patient, ect**
 - **IVC first evaluations as needed**
 - **Can stay up to 23 hours for stabilization**

BHUC

- **Six 24 hours Behavioral Health Urgent Cares**
- **19 Tier III Behavioral Health Urgent Cares**
- **11,726 – visits to Tier IV BHUC's servicing patients either emergent or urgent during SFY17**
- **Of the 6 sites that operate 24 hours they offer 38 observation chairs**

C3 356

- **Vaya – RHA**
 - **C3356 has been opened 24 hours since July 2016**
 - **an average of over 200+ walk-ins per month**
 - **2,979 episodes of care stabilization (through July 2017)**
 - **Peer Living Room – 8, 019 visits since March 2016 – July 2017; and an avg. of 66 NEW individuals utilizing the service each month as of Feb. 2017**
 - **Neil Dobbins FBC is co-located with the BHUC**

Facility Based Crisis (FBC)

“This service provides an alternative to hospitalization for adults who have a mental illness or substance use disorder. This is a 24-hour residential facility with 16 beds or less that provides support and crisis services in a community setting. This can be provided in a non-hospital setting for beneficiaries in crisis who need short-term intensive evaluation, treatment intervention or behavioral management to stabilize acute or crisis situations.”

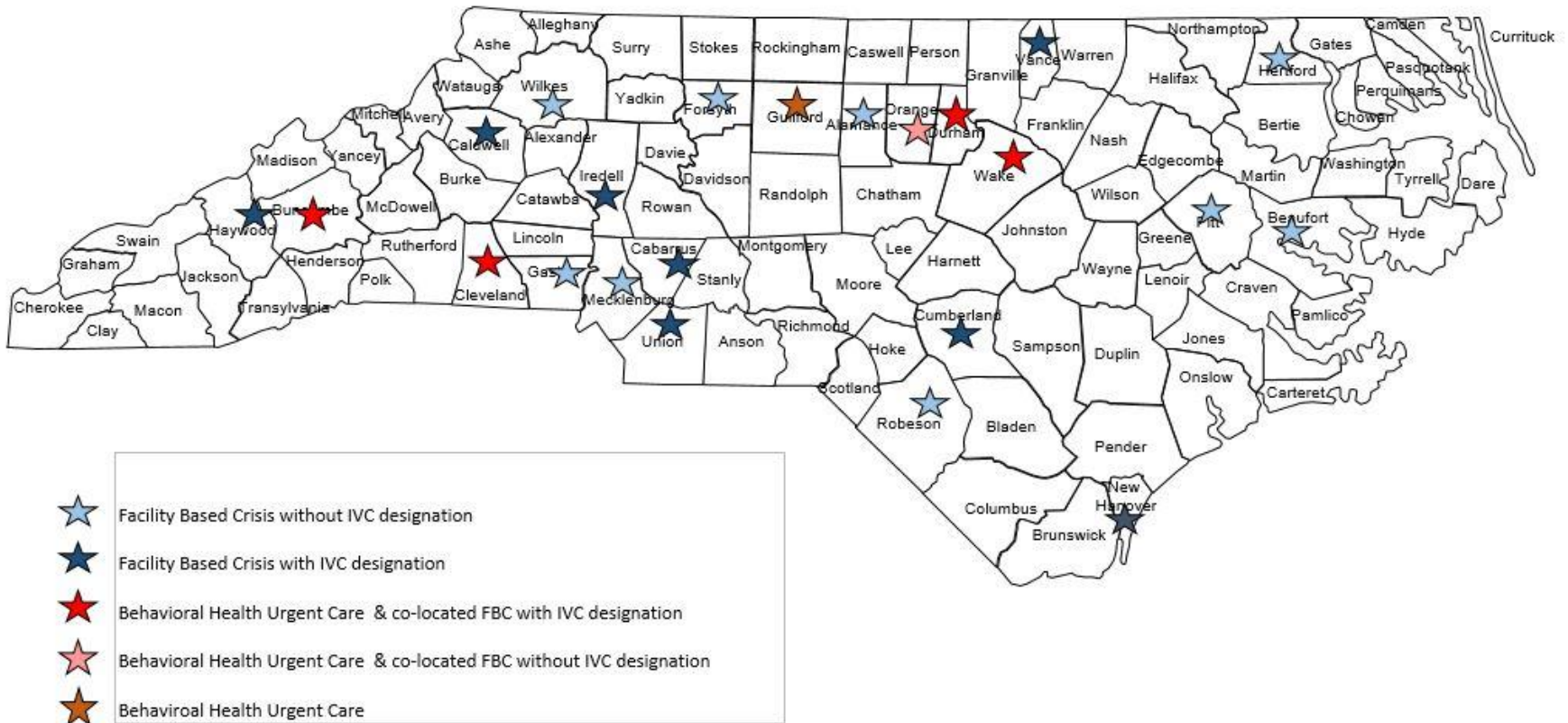
Child Facility Based Crisis Centers

- Two new sites recently selected through RFA process and funded through Dix Trust Funds
 - Alliance and Vaya were the two awardees. Alliance plans to up fit an existing building in southeast Wake county. Vaya is renovating a building near Mission Hospital in Asheville
 - \$1,000,000 each to cover start-up costs.
 - Third site in Mecklenburg in final stages of construction with anticipated opening by end of 2017.

Facility Based Crisis

- **24 Adult FBC's across the state**
- **Offering 303 Beds that are an alternative to inpatient**

North Carolina Behavioral Health Facility-based Crisis & Behavioral Health Urgent Care locations (with and without Involuntary Commitment designation)



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