

PCRP Coaching Feedback Form for Plan-Based TA Calls

Call Information

Date:	Name of Organization:
Form completed by:	Number of staff on call:
Consultants on call:	Name/role of staff on call:
Primary coach(es):	Plan completed by:

Feedback About Coaching Session

Questions/Consultant Feedback	Response
Questions for coaches	
How did the coaching process feel to you?	
What went well on the call? What were your strengths?	
What felt uncomfortable/ difficult? What are some areas for improvement?	
If you could do it again, what would you do differently?	

Consultant Feedback (if outside consultants observed coaching session)	
Successes of Coaching Session	Areas of Improvement for Coaching Session

Other comments:

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Assessment of Coaching Session

<p>How would you rate the ability of the coach(es) to...</p>	<p>Demonstration of characteristic <i>Major Issue, Minor Issue, N/A, Good, Excellent</i></p>	<p>Comments</p>
<p>...provide strengths-based and person-centered feedback?</p>		
<p>...help the clinician/team draw their own conclusions?</p>		
<p>...provide concrete examples to improve PCR documentation?</p>		
<p>...provide concrete examples to improve the PCR process?</p>		
<p>...find a balance between providing specific feedback and being overly meticulous?</p>		
<p>... find a balance between case consultation (re: the person) and documentation tips (re: the plan) when giving feedback?</p>		
<p>...provide feedback in a cohesive and logical manner?</p>		
<p>... demonstrate active listening?</p>		
<p>...facilitate group discussion in a manner that all team members have an opportunity to contribute?</p>		

...build rapport with team members?		
... demonstrate knowledge of person-centered concepts, narrative summary and plan elements?		

... understand how PCRCP is related to policies and procedures, such as billing?		
...effectively manage time to cover necessary elements?		
...communicate clearly and effectively?		
...provide a summary at the conclusion of the coaching session?		
...self-assess coaching performance?		